

## Collar City Animal Hospital

499 Second Ave Troy, NY 12182

Phone: 518-235-1710 Fax: 518-238-2597

### Financial Policy

Thank you for choosing Collar City Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Collar City Animal Hospital requires payment in full at the end of your pet's examination and/or at the time of discharge.

#### Payment Options:

You can choose from:

- Cash, Check, Visa®, MasterCard®, American Express, or Discover Card®
- Convenient Monthly Payment Options from the CareCredit® Healthcare CreditCard

- Allow you to begin treatment today and pay over time
- Available for any treatment amount
- Can be used repeatedly - for your entire family - without having to reapply.

#### Deposit & Billing:

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of more than \$500, will require a 50% deposit to begin your pet's treatment. We charge 1.75% interest on all outstanding account balances older than 30 days. If you have an account 90 days past due, Collar City Animal Hospital may relinquish your balance owed to a collection agency.

#### Additional Policy Information:

Collar City Animal Hospital charges \$25 for returned checks. For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

By signing below, you agree to the foregoing terms of payment:

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Client/Owner Signature

Date

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Client/Owner Name (Please Print)

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Pet Name

Breed

**Subject to credit approval**